



## **PAYMENT POLICY STATEMENT**

### **PAYING YOUR ANESTHESIA BILL**

We are pleased that Pinnacle has the opportunity to provide the Anesthesia for your medical services. This policy is intended to briefly explain our billing and payment process and to provide assistance in making your experience with Pinnacle as pleasant as possible.

### **BILLING FOR ANESTHESIA SERVICES**

Your Anesthesia services are billed separate from other medical services provided. We will submit most bills directly to your insurance company for payment on your behalf. Your referring Surgeon/Office will ask you for insurance and demographic information. Your cooperation in giving complete information will help get your insurance claim paid quickly.

You will be notified if we are unable to submit claims to your insurance company on your behalf. If this is the case, you may be asked to supply our patient accounting office with corrected information so that we can re-file the claim, if appropriate. Otherwise, you will be expected to pay the bill.

### **PAYMENT OF YOUR BILL**

Regardless of the type of insurance coverage, patients are ultimately responsible for payment of their medical bills. Although we will bill the insurance company on your behalf based on the information you provide, and make all reasonable efforts to obtain payment from your insurance, if they reject the claim, or delay payment, we will look to you for payment.

Payment of all known deductibles, co-payments and non-covered services will be your responsibility. **You will receive a bill specific for the services provided by Pinnacle (Anesthesia services)** for any outstanding patient responsibilities (deductibles, co-payments, etc.). Patients without insurance will also receive a bill for the services provided by Pinnacle or may be asked for payment in full prior to service being provided.

### **QUESTIONS ABOUT YOUR BILL**

If you have any questions about your Pinnacle Anesthesia bill, one of our Patient Services Representatives will be glad to help you at 1-866-988-6088 or 972-934-5220 (for the Dallas area).